

Privacy Policy of Callnet

Welcome to Callnet's Privacy Statement. Callnet, along with its affiliate entities ("we", "us", "our"), is committed to managing your personal data with the highest levels of respect and transparency. This Privacy Policy ("Policy") governs the handling of personal data that can distinctively identify you ("Personal Data") or can potentially be used to do so. It excludes 'de-identified' or 'anonymised' data where identification is not possible.

Changes to the Privacy Policy

We reserve the right to amend this Privacy Policy at any time. We will notify you of any changes by posting the updated Policy on our website. The amended Policy will apply between us, whether or not we have given you specific notice of any change. We encourage you to review this Policy periodically for any updates or changes.

Collection of Personal Data

We collect Personal Data to facilitate the smooth operation of our services. This includes, but is not limited to, your name, date of birth, unique identification numbers (like driver's license or passport), residential address, email address, phone number, payment details, and any feedback you provide. We avoid collecting sensitive data about your racial or ethnic origin, political opinions, religious beliefs, health, or sexual orientation unless essential and permissible by law. Our data collection methods include direct interactions, digital analytics from our website, and occasionally from third-party sources for specific requirements.

Use, Sharing, and Disclosure of Personal Data

We use your Personal Data primarily to provide and enhance our services tailored to your needs. This includes communication about service updates, billing, and troubleshooting. With your consent, or as legally required, we may share your data with legal entities, law enforcement, or in emergency situations. We may collaborate with third parties under strict privacy agreements to improve our services.

International Transfers

Occasionally, we collaborate with international entities to refine our services. While some data may be shared internationally, we ensure adherence to stringent privacy standards. However, most of our Personal Data is stored and managed locally.

Marketing and Promotions

With your consent, we may use your Personal Data for marketing and promotional purposes. You always have the choice to opt-out of such communications.

Data Security

We employ advanced technologies and security measures to protect your data from unauthorized access, alteration, or deletion. Regular backups and data redundancy protocols are in place to prevent data loss.

Your Rights

You have the right to access your data, request corrections, or raise concerns. Our team is dedicated to assisting you in maintaining the accuracy and relevance of your data.

Contacting Callnet

For any queries, clarifications, or actions regarding your data, please contact us through:

Visit our Contact Us page on our official website.

www.callnet.com.au

Dial

(03) 6449 8888

Physical Mail

8 Devon Street, South Burnie, TAS 7320

This Privacy Policy provides a comprehensive overview of how Callnet handles personal data, aligning with legal requirements and best practices for transparency and customer trust.